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Workplace ESL Program of the Labor Education Center

at Southeastern Massachusetts University.

INSTITUTION Southeastern Massachusetts Univ., North Dartmouth.

Arnold M. Dubin Labor Education Center.

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ABSTRACT

The student learning profile consists of a cover sheet for including basic student information and checklists that focus on language and job-related skills. The cover sheet contains spaces for pre- and post-test scores, student expressed learning goals, and the proposed teaching and learning plan. The checklists, one for each of three instructional levels (beginner, intermediate, and advanced), list specific skills in the following areas: personal and social identification and everyday life; functioning on the job; union and workplace rights; health and safety; and English language use. Some items on the checklists are specified as being evaluated in the student's native language. The lists are intended as a means for recording individual student progress. or "benchmarks," toward mastery. (MSE) (Adjunct ERIC Clearinghouse on Literacy Education)

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BENCHMARKS AND STUDENT LEARNING PROFILE FOR THE WORKPLACE ESL PROGRAM OF THE LABOR EDUCATION CENTER AT SOUTHEASTERN MASSACHUSETTS UNIVERSITY

U.S. DEPARTMENT OF EDUCATION
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TO THE EDUCATIONAL RESOURCES INFORMATION CENTER (ERIC)."

Student Learning Profile - Assessment/Achievement	
Name	
Teacher	·
Level	**********
Pre Test Score	*****************
Student Expressed Learning Goals:	

Proposed Teaching/Learning Plan:



Achievement Profile - Speaking and Listening - Deginner Level		
Name:		
Date:#1#2#4#4		
Section I Personal and Social Identification/Everyday Life	Notes	
Responds to basic questions (name/address/country of origin).		
Gives/responds to greetings/farewells.		
Initiates/responds to informal "small talk"		
Interrupts/ends conversation.		
Briefly describes feelings.		
about work		
about other life areas		
In own language: Identifies learning goals		
Section 2		
On the Job		
Identifies present job title, company.		
Briefly describes job duties.		
Briefly describes problems:		
at work		
in other life areas		
Requests something needed:		
at work in other life areas		
in other the areas Makes simple phone call		
to work.		
to work. to other places.		
Follows simple directions.		
Asks for clarification if something is not understood.		
Section 3		
Union/Workplace Rights		
Requests something of shop steward.		
Requests union representation.		
In own language:		
Understands basic workplace rights		
Understands key contract sections		
Section 4		
Health and Safety		
Identifies body parts.		
Describes health problem/symptoms.		
Describes/reports dangerous condition.		
Identifies safety gear.		
Requests safety gear (I need)		
Gives/responds to warnings.		
in own language: Linderstands basic rights under OSHA		
L/MAC/MAC/MAC/MAC/MACL LARIES MINACI USIII		



Literacy Achievement Profile - Beginner Level

	Reads alphabet in English
	Understands left to right /top to bottom/sequence of words.
	. Word recognition:
	has access to dictionary/understands use of dictionary
	uses dictionary
	uses roots, prefix, suffix
	uses context
_	Looks up simple information (phone book, directory)
	. Reads simple signs:
	at work (safety, directional)
	road signs
	signs in everyday life
	. Reads simple labels.
	. Reads days of week/months of year.
	. Reads /fills out simple forms.
	. Spells name.
	Keeps spelling list of own errors
	Reads short paragraph based on language experience.
	Begins short journal entries.



Achievement Profile - Spenking and Listening - Intermediate Teacher:.... Dates: #1.... Notes Section-I Social and Personal Identification Responds to questions about self/experience with some elaboration. _ Introduces self/responds to introductions. Engages in small talk with some fluency. _ Initiates/interrupts/concludes conversations. _ Identifies differences in tone and register in variety of conversations ___ Adapts tone and register to variety of conversations. __ Gives/responds to greetings/farewells, including idiomatic expressions. __ Discuser 3 own abilities, interests, educational goals, life goals. __ Discusses differences between native country/U.S. _ Discusses feelings with some elaboration. __ about work about other life areas Uses phone: ___ calls in to work (sick/late) __ calls for information/to report something _ calls to make/change/cancel appointments Expresses opinion/point of view and offers support for position. about work issues about union issues about community issues Section 2 On the Job Describes past and present job: title, duties and equipment with some detail. _ Describes present job: title, duties, and equipment with some detail. Describes problems at work. Responds to feedback and criticism. Requests something needed _ at work in other life areas Gives/follows instructions: at work . in other life areas Asks for clarification if something is not understood. Gives/follows basic directions. Section 3 Union/Workers Rights _ Initiates grievance procedure. Requests semething from shop steward/union representative. Requests union representation. Describes structure/function of union. in own language: _ Understands basic workplace rights. Understands key contract sections. Section 4 Safety and Health _ Describes health problems __ at work _ in other life areas/family health Describes symptoms with some detail. Discusses industria! specific diseases/illness. Describes/reports dangerous conditions. Identifies safety gear. . Requests safety gear _ Discusses safety issues: _ in the workplace. , at home, Offers suggestions to safety committee. Understands basic rights under OSHA



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Literacy Achievement Profile - Intermediate Level __ Uses dictionary __ bilingual ___ English-English Uses index/table of contents ·____ books _ magazines __ union contract _ other..... Locates information from variety of sources ___ directories ___ phone book ___ community resource books __ union contract _ other..... Understands structure/order/layout ____ of newspapers ____ of magazines ___ of books Locates own reading material ____ from library __ from other sources..... _ Reads short pieces _____ language experience stories ____ writings of other immigrant workers ____ other self selected material ____ flyers, notices, fact sheets (work/union/community) _____ newspaper/magazine articles __ key contract sections Understands literal level of text _ Infers information not explicitly stated in text _ Draws conclusions from reading about issues/historical information/characters Responds/reacts to texts ____ gives immediate personal reaction _____ relates reaction to feelings and prior experience ___ examines how reading might alter outlook on a subject __ asks questions about text. Reads appointment cards _ Reads labels ____ medications __ prescriptions ___ ingredients/directions Reads signs: ____ at work (safety, directional) ____ roed signs ____ common signs in everyday life Reads maps ____ of plant ____ of neighborhood ____ of city/state ____ of U.S./world Spells name _ Keeps list of own spelling errors _ Fills out more complex forms ____ job application _____ social security form ____ insurance form _ other application forms (library card, courtesy card, credit card, etc) ... Writes short notes/memos: _____ at work (supervisor, union rep) ____ out of work (to child's teacher, to mechanic, etc.) Writes longer letter



____ to family members
____ to public officials
____ to editorial page

teracy - Intermediate	
Observes and adapts differences in tone/register between formal and informal corresponden Writes journal entries (dialogue journal).	ce.
Writes short piece	
about self/experience(narrative)	
expressing and supporting point of view	
describing something (working conditions)	
Observes sentence boundaries.	
Writes cohesive short paragraphs.	
Writes longer units of discourse.	
Uses correct punctuation.	



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	0°1	delitario Patricia (Carata del Carata del Ca
Date #1		*
	••	
Section		Notes
2007B1 B	nd Personal Identification/Everyday Life	Notes
1	Responds to questions about self/experience/background	
	with more elaboration.	
`	Ath incre calculation.	**
1	introduces self/responds to introductions.	
	Initiates and sustains informal conversation.	
	Discusses abilities/educational goals/life goals.	
	Discusses feelings with more elaboration.	
	about work	
	about other life areas	
1	Discusses differences between native	
	country/U.S.	
	Initiates/interrupts/concludes a conversation.	
	Adapts tone and register to variety of conversations.	
	Uses phone	
-	calls in to work	
	calls for information/to report something	
	calls to make /change/cancel appointments Expresses opinion/point of view and offers support for po	eition
	Expresses opinica/point of view and caters support for po about work issues	SHAM.
	about union issues	
•	about community issues	
,	about world issues	
•		
Section	12	
On the	· -	
	A Constitution of the Cons	A state of the sta
nas	Describes past and present job : title, duries and equipmen	with details
	Describes present job: title, duties and equipment with de	stalls.
	Describes problems at work with specific illustrations.	· 数次 等等,不是一个
	Responds to feedback and criticism.	スペン は特別 の4、4、インドン・サイン・ディー
	Requests something needed	
	at work	•
	in other life areas	•
	Asks for clarification if something is not understood.	
	Gives/follows more complex directions	
Section		
Union/	Workers' Rights	
	Describes structure/function of union.	
	Initiates grievance procedure.	
	Requests something from shop steward/union representat	ive
	Requests union representation.	
	Understands basic workers' rights.	
	Understands key contract sections.	TO THE PARTY OF TH
Section	•	
	/Safety	
	Describes health problems.	
	at work.	
	out of work.	
	Describes symmtoms with specific detail (duration/intens	ity).
	Describes/reports dangerous conditions.	
	Identifies safety gear.	
	Requests safety gear when needed.	
	•	
	Discusses safety issues: in the workplace.	

Notes:

		The designation	
		Uses dictionary	
		English-English	
		Uses index/table of contents	
	•	books	
		magazines	
		union contracts	
		other	
		Locates information from variety of sources	
		directories	
		phone book	
		community resource book	
		union contract	
	-	reference books	
		The desired and appropriate for the desired and appropriate fo	
		Understands structure/order/layout of newspapers	
		of megazines	
		of books	
		Locates own reading materials	
		from library	
		from other sources	
		(describe)	
		Reads short pieces	
		language experience stories	
		writings of other immigrant workers	
		flyers, notices, fact sheets (work/union/community)	
		newspaper/magazine articles, simplified	
		self selected material .	
		.(describe)	
48. Ca. 20. 24. 2		Reads longer pieces	
4.4	42	longer articles(newspapers, magazines)	
	•.	. Understands literal level of text	
	· ——	. Infers information not explicitly stated in text.	14.5 4
4 256		Draws conclusions from reading	
		about issues/historical information/characters	
·			
		gives immediate personal reaction	
		relates reaction to feelings and prior experience/knowledge	
		examines how reading might alter outlook on a subject	
		Asks questions about the text	
		Reads appointment cards	
		Reads lables	
		medications	
		prescriptions	
		ingredients	
		Reads signsat work (safety/directional)	
		road signs	
		common signs in everyday life	
		. Reads maps	
		of plant	
e 💆 🛣		of neighborhood	
		of city/state	
		of world	
•		. Spells name	
		. Keeps list of own spelling errors	
		Fills out more complex forms	
		job application	
		social security	
		insurance form other application forms (library, credit card, etc.)	
		Writes short notes/memos	
		out of work (child's teacher, etc.)	
		Writes longer letter	
er ser		to family members	
Provide the second		to public officials	
		to editorial page	•



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Lit	eracy-Advanced
	Observes differences in tone/register between formal and informal writing(audience awareness) Writes longer journal entries/responds to entries Writes short piece about self/experience/background (narrative) expressing and supporting point of view describing something(working conditions).
	Observes sentence boundaries Writes cohesive short paragraph Writes longer units of discourse Uses correct punctuation.

